



## **WOW!'s Rebuilt Network Nearly Complete in Panama City**

**Panama City, FL. – December 12, 2018** – [WOW! Internet, Cable & Phone](#) (NYSE: WOW), a leading broadband and communications service provider, today announced the company's rebuild of its network in Panama City is nearing completion.

Nearly all of WOW!'s Panama City customers currently have services restored, and WOW! expects to bring all customers back online in the near future.

As of today, WOW! has completely rebuilt more than 80 percent of its network, including new fiber and coaxial networks which will allow for the future addition of new products and services. By the end of the month, more than 340 miles of network will have been completely rebuilt in less than 90 days.

The unprecedented damage caused by Hurricane Michael required a considerable rebuild to WOW!'s Panama City network. The storm's 155 mph winds caused massive destruction and widespread devastation as the third-strongest hurricane on record. WOW!'s dedicated engineering team and technicians from surrounding communities are working tirelessly to complete the rebuild in Panama City as quickly and as cost effectively as possible, considering the extreme circumstances.

"WOW! has served our residential and business customers in Panama City for years; they are our friends and neighbors," said Teresa Elder, CEO at WOW!. "We appreciate and take seriously our role in connecting our customers to their families and to their customers. This incredible community, including the WOW! family members who have lost so much, rely on WOW! to keep their best interests in mind. We have embraced our social responsibility and have rebuilt our Panama City network which is essential to restoring lives and livelihoods."

The best way for customers to contact WOW! for more information, or to report an outage, is to visit [wowway.com](#) or to call 1-855-4-WOW-WAY for recorded real-time updates. The company is also providing updates on Twitter and Facebook.

### **About WOW! Internet, Cable & Phone**

WOW! is one of the nation's leading broadband providers, with a service area that passes over three million residential, business and wholesale consumers. WOW! provides service in 19 markets, primarily in the Midwest and Southeast, including Illinois, Michigan, Indiana, Ohio, Maryland, Alabama, Tennessee, South Carolina, Florida and Georgia. With an expansive

portfolio of advanced services including high-speed Internet services, cable TV, phone, business data, voice, and cloud services, the company is dedicated to providing outstanding service at affordable prices. Visit [wowway.com](http://wowway.com) for more information.

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